



ELIXIR EQUITIES PRIVATE LIMITED

(FORMERLY AXIS EQUITIES PVT. LTD.)

REGISTERED OFFICE: 58, MITTAL CHAMBERS, 228, NARIMAN POINT, MUMBAI 400021 TEL.: 6115 1919
CIN: U67120MH1997PTC112103 | email: trade@elixirequities.com | www.elixirequities.com

PROCEDURE FOR FILING COMPLAINT

- Send email with full details of complaints to investorgrievance@elixirequities.com
- Wait for response, if there is no response, you may follow the Escalation Matrix as specified on the website under Contacts and Complaints link
- Wait for response if there is no response you may file complain with:
 - a. Exchanges as per link below for broking related complain.

<https://www.bseindia.com/investors/invgrievstats.aspx>

<https://www.nseindia.com/invest/file-a-complaint-online>

- b. CDSL for demat related complains please contact CDSL as per below details.

Contact No : Toll free: 1800-22-5533

Working Days : Monday through Friday

Working Hours : 10:00 A.M. to 6:00 P.M.

Email ID : complaints@cdslindia.com

- c. SCORES for Portfolio Management / Research Analyst Complain as per below link

<https://scores.gov.in>